

....the Leading Global Aerospace and Defence
Supply Chain Service Provider....



Pattonair
umeco supply chain

Reverse Logistics Services



Enabling your aerospace and defence business to improve efficiency and reduce costs through tailored solutions to manage your customer logistics.

We will remove complexity from your supply chain, allowing you to focus on your business strategy, core activities and reducing costs.

Based on our unparalleled expertise, industry experience and global reach, *Pattonair* can deliver a comprehensive support service to manage your customer logistics requirements. We can support the return of rotables or repairable assets from your customer back to your production facilities to carry out repair or refurbishment.

Whatever you need, we provide an expert team with staff whose sole focus is to deliver industry-leading service to you and your customers.

Our approach to reverse logistics will reduce costs, improve customer service and deliver measurable efficiency gains. We will carry out a full review of your requirements to ensure we design and deliver the optimum solution.

Working with *Pattonair*, we can offer:

- Sophisticated flexible systems designed for your business requirements
- Management of product returns from your customer to your repair facility
- Full traceability of all product in transit, arrival time and reason for return

- Consolidated shipments of returns to repair facility at programmed feed in rates
- The addition of line repair kits to returned products so the repair facility can receive the repair item and replacement parts required
- Storage of returned product if not required for repair/refurbishment
- Storage of repaired product ready for despatch to your customers
- Managing one-for-one replacement of returned products back to your customer from an asset pool
- Expediting returns from your customer to minimise turnaround times
- Management of your customer queries on turnaround times
- Labelling, packaging and reports as if produced by you - and send them directly to your customer
- Selection of the best carrier and route for a global solution
- Integration with other supply chain and warehouse management services
- Tailored management reports for effective performance monitoring
- Full compliance with all import, export, ITAR and other regulatory requirements



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Our approach is specifically designed for aerospace and defence. Working with Pattonair means you benefit from:

- Freeing up internal expertise and resources to focus on your core business
- Enhanced rotables and repairable asset availability and visibility
- More flexible and agile operating practices based on industry-leading techniques and systems proven across multiple clients
- Proven expertise
- Excellent quality standards
- Reduced inventory holding
- Reduced Total Acquisition Cost
- Improved product availability and visibility
- Increased build efficiency
- Less complexity
- Reduced working capital
- Improved profitability
- World class aftermarket support

Taking you further

A subsidiary of Umeco plc, ...the Leading Global Aerospace and Defence Supply Chain Service Provider... Our strategy, unique in this industry, is based on operating globally while meeting the needs of individual customers with hands-on local support.

There are no boundaries to the supply chain services and products we offer; simply a flexible, informed and open-minded approach with people that understand the aerospace business and are dedicated to delivering improved performance through more effective supply chain management.



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